

North Shore United
Joe Hammes and Bob Spielmann

UPDATED – November 20, 2024

We are pleased to confirm all your team's arrangements for your tour to Europe. Please discuss and/or share the contents of this with all your participants. This is very important, and all your participants should understand its contents.

Accommodation, meals, and sport:

March 24-27, 2025 France - Narbonne

Teams: One boys 2011 team and one girls 2011 team.
Sport program: We will arrange 1 game per team (2 total) in Montpellier
Accommodation: This 4-star hotel is a short walk from Narbonne Cathedral in the historic center, and a short drive from Réserve Africaine de Sigean wildlife park. Rooms offer Wi-Fi, cable TV and work desks, plus tea and coffeemakers. The restaurant serves French cuisine, plus there's a cafe, a terrace and a bar/lounge. Other amenities include an outdoor pool, and a playground for children.

Please be aware that rooms/beds in Europe are smaller than we are used to in the USA. Double beds are approx. 62x78 inches, single beds are approx. 36x78 inches.

Meals: Daily breakfast and dinner are included.
First meal: Dinner – March 24, 2025
Last meal: Breakfast – March 27, 2025
All meals will be served in the hotel.

Wi-Fi costs: Free of charge

Accomm. address: Novotel Narbonne Sud
Quartier Plaisance, 130 Rue de l'Hôtellerie
11100 Narbonne, France
Phone: +33 4 68 42 72 00
Website: [Click here](#)

March 27-31, 2025 Spain - Barcelona

Teams: One boys 2011 team and one girls 2011 team.
Sport program: We will arrange 2 games per team (4 total) in Barcelona.
Accommodation: This modern all-suite hotel is right along the beautiful coast of Santa Susana. Featuring dark wood furnishings and tile floors, the modest suites offer satellite TV and minibars, as well as terraces, and living areas with sofa beds. Hotel amenities include an informal restaurant, 2 outdoor pools (1 for kids) and a hip cafe/bar, plus play areas, a TV lounge and a terrace. Live entertainment is available as well.

Please be aware that rooms/beds in Europe are smaller than we are used to in the USA. Double beds are approx. 62x78 inches, single beds are approx. 36x78 inches.

PREMIER INTERNATIONAL TOURS

Meals: Daily breakfast and dinner are included.
First meal: Dinner – March 27, 2025
Last meal: Breakfast – March 31, 2025
All meals will be served in the hotel.
Wi-Fi costs: Free of charge
Accomm. address: H-top Calella Palace
Carrer de Maria Cardona, 9
08370 Calella, Barcelona, Spain
Phone: +34 937 69 19 15
Website: [Click here](#)

The above-mentioned accommodation may require a cash/credit card damage/security deposit in local currency (approx. \$ 100.00-\$400.00) from the group upon arrival and check in, so please be prepared for this. This deposit is refundable upon check out provided there is no damage to the accommodation/rooms.

Please note that drinks (such as bottled water, sodas) during the meals are not included. We have requested that our groups be served tap water on the table, however, in some countries this might not be offered. For breakfast tea and coffee are included and in most cases milk & juice.

Participant prices as of September 16, 2024:

Participant price travelers staying at the hotel – sharing a triple = \$ 2,750.00

Participant price travelers staying at the hotel – sharing a double = \$ 2,750.00 + \$ 60.00 = \$ 2,810.00.

Participant price travelers staying at the hotel – single room = \$ 2,750.00 + \$ 400.00 = \$ 3,150.00.

Guide services:

A representative (tour manager) will be with your group throughout your stay. This person is the main contact between your group and Premier International Tours. If problems arise, please discuss these with the tour manager first before you call our offices since they are on the ground and more able to resolve issues at the destinations. Your representative will help plan your daily schedule and help in the event of any unforeseen problems or changes. This representative is not a professional city tour guide(s), although he/she will have general knowledge of the cities you are staying in and the surrounding areas. Please find below a job description of our representatives.

- Be with the group from arrival till the last evening. Join them during transfers to the accommodation, location where meals are served, fields, game events and excursions.
- Discuss the program in advance with club contact. Create a good relationship with the club contact and driver (if the group has a private bus available).
- Translate where necessary.
- Make sure the group behaves correctly; attend opening, finals, award ceremonies, and other organized activities.
- Mediate in case of damage or conflicts with/to accommodation, buses, etc. Make sure to make a report on this.
- Support the group in case of visit police station (theft) and/or hospital.

It is very important that the group leader sits down with the guide upon arrival and discusses the daily program and sightseeing activities planned. Then, during the trip the group leader should also discuss each day with the guide the program for the next day in case of any last-minute changes so the guide can communicate any changes to other parties (hotel staff for meals, bus driver, etc.)

Please note that it is customary to tip the guide at the end of the trip if the guide has done a good job. We highly recommend collecting approx. \$3.00-\$5.00 per person per day (local currency) for each guide for the trip.

Ground transportation:

During your stay, a private bus will be available exclusively for your group. The motor coach can be used for excursions and all local transportation (such as transfers to/from the friendly game locations and for sightseeing). You have a maximum of 800 kilometers available. The following restrictions have been set by the European transportation departments:

The bus driver can drive a maximum of 9 hours per day and can be on duty for 12 hours (so 3 hours wait/rest time during a day). Twice a week the driver may use the bus for 10 hours. This is mostly used for long transfers from country to country.

- Each day the bus driver must have an 11-hour rest period between his transportation duties.
- During transfers every 4 hours the driver must make a 45-minute required rest stop.

It is also customary to tip the bus driver if you have a private bus throughout the trip and the same bus driver throughout the trip. We recommend approx. \$2.00 - \$3.00 per person per day (local currency) for this, see below for when you have different bus drivers:

- If you only have the driver one day and no special services – tipping isn't necessary.
- If you have a driver for 2 or more days – highly recommend tipping.
- You can ask the tour manager to check with the driver on day one if they will be with you the whole trip and if not, they can confirm when the change will be made. Based on this you can tip accordingly.

Air transportation/flights:

We have booked the following flights for your group:

Up to 50PAX

LH 435	23MAR	ORD-MUC	1025P 1245A+1
LH 1814	24MAR	MUC-BCN	330P 535P
LH 1127	31MAR	BCN-FRA	1250P 300P
LH 432	31MAR	FRA-ORD	520P 755P

Up to 50PAX

LH 435	23MAR	ORD-MUC	1025P 1245A+1
LH 1814	24MAR	MUC-BCN	330P 535P
LH 1811	31MAR	BCN-MUC	120P 200P
LH 434	31MAR	MUC-ORD	350P 615P

Individual deviations/flight changes and upgrades before departure: If any individual traveler needs a deviation (earlier flight departure than the group or later flight return than the group) this needs to be requested as soon as possible. We can't accept any deviations after **December 23, 2024**. Every airline charges a standard deviation (change) fee of **\$150.00** per person plus a possible increase in fare on the requested deviation/changed flight. All deviation requests are subject to availability of flights. Please note that airlines allow only a maximum of 10-20% of the group to deviate (percentage depends on the specific airline) and the deviations must be done with the same airline as the group. Deviations can be made for either the return flight only or outbound flight only (depending on the specific airline) but not both. Only a select few airlines allow routing changes on deviations so routing changes are also subject to the conditions of the specific airline used for the group flights.

Because this is a group booking which has group conditions, individual requests to upgrade to

business/first class may not be allowed by the airline and are subject to availability and pricing at the time of the request. We can request this on an individual basis.

Seat assignments:

Around **November 23, 2024**, we will send the team manager or coach a list to check the official names (as per passport) for the airline. Passengers can add seat requests to this spreadsheet such as 'window seat' or 'aisle seat' or who wants to be seated together. These requests **cannot** be guaranteed. The airline will typically assign seats at the time of ticketing, but we will have additional information once the tickets are issued. Passengers may be able to access their reservation using their PNR/Record Locator and last name online at the airline's website ([Lufthansa](https://www.lufthansa.com)) to change their seating assignments. Some airlines may only allow seat change requests at check in at the airport on the departure day – this will be advised when we send the e-tickets to the group leader.

Check in:

Passengers may be able to check in for their flight online 24 hours prior to their departure. In some cases, the airline may not allow online check-in and require the whole group to check in at the airport on departure day. This will be confirmed when we send e-tickets to the group leader.

Airline Tickets:

Airline (e)tickets will be forwarded to the group leader approx. 2-3 weeks prior to departure and we have received full payment from all travelers. When airline tickets are sent, we will also include instructions on how, when and where the group passengers can check in and how to make flight changes while traveling if necessary. Make sure to check in at the airport, allowing 3 hours prior to departure.

Information for flights in case of flight changes or cancellations:

Please note that your group is booked through the group departments of airlines under group fare guidelines and conditions. Many times, we must go through the group department of the airline to change flights for the group or individual passengers, etc. Therefore, please follow these guidelines regarding any flight cancellations or changes during the trip.

- Cancellations or Delays: If your group encounters cancellations or delays, seek help from the gate agents or airline staff immediately! At this time, your tickets are now in airport control and the airline staff at the airport have full authority of the records to provide alternative flight options and accommodations and are responsible for assisting your group! Do not leave the airport until your group has been re-accommodated and all travelers are accounted for.
- Connections: If you have tight connections, concerns with making your connections, or missed a connection, seek help from a gate agent immediately. The airline staff will again have control of your tickets and are responsible for assisting you on your day of travel disruptions.
- If any individual wants to change flights on the day of departure (dates only, routing changes not permitted), then individuals should contact the airline first to see if the change can be made. If the change cannot be made by the airline, contact us and we will contact the airline group department and attempt to make the change. Please note that the group departments of airlines are closed at the weekends, so we have some limitations.
- Missing Baggage: Travelers must file claims with the airline staff at the airport immediately and provide a personal cell phone number for the airline to reach them directly.

Sightseeing activities/excursions:

Included below are the excursion options we offer. We offer the service to pre-book 1 or more of these excursion options but not later than **November 23, 2024**.

Day by Day Itinerary

Putting together your day-by-day itinerary is a complicated process since there are various items/tour components to take into consideration which makes it a multi-step process.

1. We have created a provisional itinerary which will be similar to the itinerary included in the proposal you received from us before booking your tour. After that, we would like to know by **November 23, 2024**. We will not be able to book these excursions right away because we need to wait for the game schedule which will be available approx. two weeks before departure. So, they are subject to availability at that time.
2. Then we start working on your team's game schedule.

It is common that we won't know your team's game schedule until approx. 1-3 weeks prior to your departure because:

- a) Many international teams - local teams at your travel destinations - will only find out 3-4 weeks prior to your tour dates what kind of league games they need to play and when they are available to play against your team.
- b) Many of the clubs in Europe use community/municipal fields/courts and these cities won't release these fields/courts until 2-3 weeks prior to the assigned games.
- c) After your games are assigned, we need some additional days to plan the excursions you would like to have pre-booked.

This is all time consuming since it is a lot like a puzzle which will come together bit by bit/piece by piece. This the reason we are not able to send you the final itinerary as soon as you and your travelers would like. We strive to have a final itinerary available between 1-3 weeks prior to departure.

Referees:

For your games, a referee(s) will be provided.

People not booking arrangements through Premier International Tours:

Please be aware that we cannot provide any transportation from or to the airport or for any pre-arranged group tour activities (sightseeing excursions, etc.) or any transportation arranged for the group for individuals which did not book the tour package with Premier International Tours. Because of liability/legal issues with our suppliers (Bus Company, etc.) people who booked their own flights and accommodation are not allowed to just join the group on bus transfers arranged for the group. If you have anyone who wants to join the group later in the booking stage, please contact us **no later than December 23, 2024**, and we will try to accommodate the requests.

General Participation Conditions:

We again strongly encourage your participants to review the General (Cancellation) Conditions and General Information document on your group website page to make sure all participants are aware of/understand these conditions to avoid any misunderstandings.

Final payment:

Please note that delayed payments (within 6 weeks prior to departure) must be made by cashier's checks or credit cards. We will release the travel documents and travel information after receipt of full payment of **ALL** travelers.

PREMIER INTERNATIONAL TOURS

Group arrangements:

This is a group tour arrangement. The participant prices are based on the number of people traveling. If this number goes up or down the participant prices will be adjusted as per your proposal.

Documents you will receive from us:

- Final itinerary: 1-3 weeks prior to departure.
- Airline tickets: 2-3 weeks prior to departure.

Should you have any questions please do not hesitate to contact me.

Sincerely yours,

Loek van Zijl

President Premier International Tours

SIGHTSEEING IN NARBONNE

1) Carcassonne Castle

Carcassonne, a hilltop town in southern France's Languedoc area, is famous for its medieval citadel, known locally as La Cité, with numerous watchtowers and double-walled fortifications with shops and restaurants. The Castle was famously used as the filming location for Robin Hood Prince of Thieves, and multiple other films.

Entry is free to walk the ramparts and visit the many shops, with only the Museum and central building asking for an entry fee.

Under 25s: Free

Adults over 25: €13.00pp

2) Abbaye de Fontfroide

This historic 12th century site appears in an exceptional state of conservation, as if spared by the fury of history. With its abbey church, its cloister and the 12th century chapter house, with 18th century fittings, the rose garden and the Italian-style terraced gardens classified as "Remarkable Garden", **Fontfroide** has a multitude of 'sites that welcomes over 100,000 tourists a year. The Abbey also has a winery and offers wine tasting, with a local shop and restaurant also on site.

For Guided Tour of the Abbey & Gardens: €20.00 per Adult €14.00 per U25s

3) Palais Des Archeveque

Located within Narbonne, The former archbishops' palace houses several archaeological museums. Roman mosaics and stucco paintings are on display at the **Musée d'Art et d'Histoire** and **Musée Archéologique**, along with an underground gallery of Gallo-Roman shops in the **Horreum**, and a collection of impressive Roman masonry in the **Musée Lapidaire**. Admission includes access to the keep, with fabulous city views.

Cost: €14.00 per person

4) Forteresse de Salses

The fortress of Salses, an emblematic feature of Pyrénées-Orientales, was built in the late 15th century by King Ferdinand II of Aragon in a brand new architectural style. Its purpose was to resist invasion and attack from modern artillery.

In the 17th century, Vauban partially modified the fortifications of the Salses fortress.

Costs: U25s Free €10.00 over 25s.

Prices and availability for these excursions may change at the time of booking.

SIGHTSEEING IN BARCELONA

Recommend excursion(s) to pre-book:

- CAMP NOU, SAGRADA FAMILIA

1) **CAMP NOU (Stadium under construction, immersive tour and museum only)**

Price: ADULTS \$40.00

Visit the Home of Barcelona FC: the away team changing room, the players' tunnel, the dugouts, the press room, commentators' box, and of course, the Museum. The Museum is the most modern football museum thanks to its interactive wall spaces, large scale audiovisual displays, and an extensive display of objects to explain the history of FC Barcelona and understand the values that make Barça "més que un club" - "more than a club".

2) **SAGRADA FAMILIA**

Price: \$44.00 pp Fully Guided Group Tour (Includes a Tour Guide) – Does not include towers
The unfinished Cathedral by Gaudi, the expiatory church of La Sagrada Família, is a work on a grand scale which began on March 19, 1882, from a project by the diocesan architect, Francisco de Paula del Villar (1828-1901). At the end of 1883 Gaudí was commissioned to carry on the work, a task which he did not abandon until his death in 1926. Since then, different architects have continued the work after his original idea.

Important note: Once your group decides to pre-book this excursion, we do require an official letter from your club, school, or university. Please feel free to ask for a sample letter from us. Secondly, we cannot guarantee that we will be able to get admission tickets for this site.

3) **MONTSERRAT MOUNTAINS**

Price: Rack Railway Return Prices: Adult \$17.00 (Under 13s \$10.00), Santa Cova Funicular Return Prices: Adult \$9.00 (Child \$5.00) and Sant Joan Funicular Return Prices: Adult \$14.00 (Child \$9.00). Pre-booking is not available. Montserrat is a multi-peak mountain located near the city of Barcelona. It is well known as the site of the Benedictine abbey, Santa Maria de Montserrat, which hosts the Virgin of Montserrat sanctuary, and which is identified by some with the location of the Holy Grail in Arthurian myth. The mountain is composed of strikingly pink conglomerate, a form of sedimentary rock, and Montserrat is Spain's first National Park.

5) **LA RAMBLA & BOQUERIA MARKET**

Prices: Free

This busy street is just for pedestrians and is lined with outdoor markets, shops, restaurants, and cafes. La Boqueria is a large public market in the Ciutat Vella district of Barcelona, and one of the city's foremost tourist landmarks, with an entrance from La Rambla, not far from the Liceu, Barcelona's opera house. The market has a very diverse selection of goods.

Prices and availability for these excursions may change at the time of booking.