Encinitas Express B08 Elite Martin Civita Bardaro & Brandy Goldman

October 31, 2024

We are pleased to confirm all your team's arrangements for your tour to Europe. <u>Please discuss</u> <u>and/or share the contents of this with all your participants.</u> This is very important, and all your participants should understand its contents.

Accommodation, meals, and sport:

July 6-14, 2025 Teams:	Spain – Donosti Cup Boys 2008 Elite Martin team – participation in the B19 category, born after January 1, 2006.
Sport program: Accommodation:	Participation in the 2025 Donosti Cup. The hotel is located near the bay and Beach of La Concha and overlooks the Urumea River. The rooms come with free Wi-Fi, flat-screen TVs and desks. The hotel has a restaurant, a bar, a business center, meeting rooms, and an event space. We have booked rooms for 1, 2, 3 and 4 people. Please note that because of the limited availability of quad rooms, these will be booked on a first come first serve basis. If there are no quad rooms left at the time of a request, we will book 2 double rooms (next to each other) instead of one quad room, and the standard supplements will apply (see prices below). For now, we have booked 1 single, 5 doubles, 6 triples, and 1 quad.

Please be aware that rooms/beds in Europe are smaller than we are used to in the USA. Double beds are approx. 62x78 inches, single beds are approx. 36x78 inches.

Meals:	Daily breakfast only included.
First meal:	Breakfast –July 7, 2025
Last meal:	Breakfast – July 14, 2025
	All meals will be served in the hotel.
Wi-Fi costs:	Free of charge

The above-mentioned accommodation may require a cash/credit card damage/security deposit in local currency (approx. \$ 100.00-\$400.00) from the group upon arrival and check in, so please be prepared for this. This deposit is refundable upon check out provided there is no damage to the accommodation/rooms.

Please note that drinks (such as bottled water, sodas) during the meals are not included. We have requested that our groups be served tap water on the table, however, in some countries this might not be offered. For breakfast tea and coffee are included and in most cases milk & juice.

Participant prices as of October 31, 2024:

Participant price travelers staying at the hotel – sharing a quad or triple = \$3,841.00. Participant price travelers staying at the hotel – sharing a double = \$3,841.00 + \$280.00 = \$4,121.00. Participant price travelers staying at the hotel – single room = \$3,841.00 + \$1,000.00 = \$4,841.00.

Guide services:

A bilingual representative (tournament/tour manager) will be with your group throughout your stay. This person is the main contact between your group and the Donosti Cup and Premier International Tours. If problems arise, please discuss these with the tour manager first before you call our offices since they are on the ground and more able to resolve issues at the destinations. Your representative will help plan your daily schedule and help in the event of any unforeseen problems or changes. This representative is not a professional city tour guide(s), although he/she will have general knowledge of the cities you are staying in and the surrounding areas. Please find below a job description of our representatives.

- Be with the group from arrival till the last evening. Join the group during transfers to the accommodation, fields for games, and any sightseeing.
- Discuss the program in advance with club contact. Create a good relationship with the club contact and driver (if the group has a private bus available).
- Translate where necessary.
- Make sure the group behaves correctly; attend opening, finals, award ceremonies, and other organized activities.
- Mediate in case of damage or conflicts with/to accommodation, buses, etc. Make sure to make a report on this.
- Support the group in case of visit police station (theft) and/or hospital.

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It is very important that the group leader sits down with the guide upon arrival and discusses the daily program and sightseeing activities planned. Then, during the trip the group leader should also discuss each day with the guide the program for the next day in case of any lastminute changes so the guide can communicate any changes to other parties (hotel staff for meals, bus driver, etc.)

Ground transportation:

During your stay, a private bus will be available exclusively for your group. The motor coach can be used for excursions and all local transportation (such as transfers to/from the tournament game locations and for sightseeing). You have a maximum of 150 kilometers a day available. The following restrictions have been set by the European transportation departments:

The bus driver can drive a maximum of 9 hours per day and can be on duty for 12 hours (so 3 hours wait/rest time during a day).

• Each day the bus driver must have a 12-hour rest period between his transportation duties from one day to another. So, for example, if the bus driver stops at 9pm the previous day, the bus driver cannot start the next day until 9am.

Air transportation/flights:

We have booked the following flights for your group:

50 Passengers: IB352 05JUL LAX-MAD 555P 200P+1 IB435 06JUL MAD-BIO 355P 500P IB430 14JUL BIO-MAD 915A 1025A IB351 14JUL MAD-LAX 1240P 405P

Individual deviations/flight changes and upgrades before departure: If any individual traveler needs a deviation (earlier flight departure than the group or later flight return than the group) this needs to be requested as soon as possible. We can't accept any deviations after April 6, 2025. Every airline charges a standard deviation (change) fee of \$150.00 per person plus a possible increase in fare on the requested deviation/changed flight. All deviation requests are subject to availability of flights. Please note that airlines allow only a maximum of 10-20% of the group to deviate (percentage depends on the specific airline) and the deviations must be done with the same airline as the group. Deviations can be made for either the return flight only or outbound flight only (depending on the specific airline) but not both. Only a select few airlines allow routing changes on deviations so routing changes are also subject to the conditions of the specific airline used for the group flights.

Because this is a group booking which has group conditions, individual requests to upgrade to business/first class may not be allowed by the airline and are subject to availability and pricing at the time of the request. We can request this on an individual basis.

Seat assignments:

Around **March 7**, **2025** we will send the team manager or coach a list to check the official names (as per passport) for the airline. Passengers can add seat requests to this spreadsheet such as 'window seat' or 'aisle seat' or who wants to be seated together. These requests **<u>cannot</u>** be guaranteed. The airline will typically assign seats at the time of ticketing, but we will have additional information once the tickets are issued. Passengers may be able to access their reservation using their PNR/Record Locater and last name online at the airline's website (<u>Iberia Airlines</u>) to change their seating assignments. Some airlines may only allow seat change requests at check in at the airport on the departure day – this will be advised when we send the e-tickets to the group leader.

Check in:

Passengers may be able to check in for their flight online 24 hours prior to their departure. In some cases, the airline may not allow online check-in and require the whole group to check in at the airport on departure day. This will be confirmed when we send e-tickets to the group leader.

Airline Tickets:

Airline (e)tickets will be forwarded to the group leader approx. 2-3 weeks prior to departure and we have received full payment from all travelers. When airline tickets are sent, we will also include instructions on how, when and where the group passengers can check in and how to make flight changes while traveling if necessary. Make sure to check in at the airport, allowing 3 hours prior to departure.

Information for flights in case of flight changes or cancellations:

Please note that your group is booked through the group departments of airlines under group fare guidelines and conditions. Many times, we must go through the group department of the airline to change flights for the group or individual passengers, etc. Therefore, please follow these guidelines regarding any flight cancellations or changes during the trip.

- Cancellations or Delays: If your group encounters cancellations or delays, seek help from the gate agents or airline staff immediately! At this time, your tickets are now in airport control and the airline staff at the airport have full authority of the records to provide alternative flight options and accommodations and are responsible for assisting your group! Do not leave the airport until your group has been re-accommodated and all travelers are accounted for.
- Connections: If you have tight connections, concerns with making your connections, or missed a connection, seek help from a gate agent immediately. The airline staff will again have control of your tickets and are responsible for assisting you on your day of travel disruptions.
- If any individual wants to change flights on the day of departure (dates only, routing changes not permitted), then individuals should contact the airline first to see if the change can be made. If the change cannot be made by the airline, contact us and we will contact the airline group department and attempt to make the change. Please note that the group departments of airlines are closed at the weekends, so we have some limitations.
- Missing Baggage: Travelers must file claims with the airline staff at the airport immediately and provide a personal cell phone number for the airline to reach them directly.

Day by Day Itinerary

We strive to have a final itinerary available between 1-3 weeks prior to departure.

Referees:

For your games, a referee(s) will be provided.

People not booking arrangements through Premier International Tours:

Please be aware that we cannot provide any transportation from or to the airport or for any prearranged group tour activities (sightseeing excursions, etc.) or any transportation arranged for the group for individuals which did not book the tour package with Premier International Tours. Because of liability/legal issues with our suppliers (Bus Company, etc.) people who booked their own flights and accommodation are not allowed to just join the group on bus transfers arranged for the group.

If you have anyone who wants to join the group later in the booking stage, please contact us **no later than April 6, 2025** and we will try to accommodate the requests.

General Participation Conditions:

We again strongly encourage your participants to review the General (Cancellation) Conditions and General Information document on your group website page to make sure all participants are aware of/understand these conditions to avoid any misunderstandings.

Final payment:

Please note that delayed payments (within 6 weeks prior to departure) must be made by cashier's checks or credit cards. We will release the travel documents and travel information after receipt of full payment of <u>ALL</u> travelers.

Group arrangements:

This is a group tour arrangement. The participant prices are based on the number of people traveling. If this number goes up or down, the participant prices will be adjusted as per your proposal.



Documents you will receive from us:

- Final itinerary: 1-3 weeks prior to departure.
- Airline tickets: 2-3 weeks prior to departure.

Should you have any questions please do not hesitate to contact me.

Sincerely yours,

Loek van Zijl President Premier International Tours

Tournament Information DONOSTI CUP - SAN SEBASTIAN/SPAIN

In 2025, approximately 900 teams will participate, making this one of the biggest tournaments in Southern Europe. The Donosti Cup tournament headquarters are in and around the Estadio Anoeta, the stadium of Real Sociedad. Many of the



games are played at the official training complex for Real Sociedad with 4 grass fields, a small stadium, and 1 artificial grass field. San Sebastian is a beautiful city in the Northern part of Spain located at the Bay of Biscay.

Donosti Cup facts:

- 800+ international youth soccer teams.
- Guaranteed minimum of 4 matches per team.
- The Opening Ceremony of the tournament takes place in Estadio Anoeta, the home stadium of La Liga team Real Sociedad.

Touristic information:

- San Sebastian: On the banks of the Bay of Biscay and surrounded by green mountains, San Sebastian is a delightful city that provides a feast for the senses. The best-known image of San Sebastián is its almost perfectly shell-shaped bay, widely considered to be one of the most beautiful in the world. The city is home to 180,000 people and is the cultural and tourist capital of the Basque Country. The city has beautiful constructions, such as the Grand Casino (present Town Hall), the Miramar Palace, the summer residence of the Court, and the bridges over the Urumea River. The houses of the Old Quarter, full of bars and restaurants, date from previous times. In the Old Quarter, the local passion for gastronomy is palpable. From the miniature cuisine of the 'pintxos' to the restaurants of the creative cuisine masters, good eating is one of Donostia's commandments.
- Biarritz France: Make a trip to this popular and lively beach resort town on the Atlantic coast in southwest France which is about a 45-minute drive from San Sebastian.

For more information about the tournament including age groups, rules and regulations, and more touristic information please visit the tournament website: <u>http://www.donosticup.com/en</u>

